

SECTION-I

GENERAL TERMS AND CONDITIONS OF THE CONTRACT

1. Definitions:

1.1 In this Contract, the following terms will be interpreted as indicated:

- (a) "The Services" means providing the service of Comprehensive Annual Maintenance of hardware & software of Servers, Computers, Laptops, Printers, UPS and Projectors and allied equipment available at Vidyut Soudha, Khairatabad, Hyderabad and other such obligations of the Service provider covered under this Contract.
- (b) "The Materials / equipment" means the Servers, Computers, Laptops, Printers, UPS, Projectors etc., and/or other materials which the Service provider is required to maintain under the Contract.

2. Scope of Work:

The scope of work covers providing the service of Comprehensive Annual Maintenance of hardware & software of Servers, Computers, Laptops, Printers, UPS and Projectors and allied equipment available at Vidyut Soudha, Khairatabad, Hyderabad from 01.04.2019 to 31.03.2020 as described in Technical Specification and Schedule of Requirements.

3. Qualification Requirements:

The bidder should have a minimum of 3 years experience in maintaining hardware and software of IT equipment, preferably in Government Sector.

The bidder should have experience in carrying out maintenance in any Government organizations having a minimum of 100 computer systems.

The bidder should have financial turnover equal to 100% of the quoted value in any one year during the last 5 financial years.

Necessary documents supporting above qualification requirements should be submitted.

4. Quantity to quote:

Bidder shall quote for maintenance of the entire equipment as detailed in Price schedule in the specification.

5. **Amendment to Bidding documents:**

- 5.1 At any time prior to the deadline for submission of bids, the TSTRANSCO, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, may modify the bidding documents by amendment.
- 5.2 All such amendments also would be made available on the website of TSTRANSCO and such amendments will be binding on the respective Bidders.
- 5.3 In order to allow prospective Bidders reasonable time to take the amendment into account in preparing their bids, the TSTRANSCO, at its discretion, may extend the deadline for the submission of bids.

6. **Bid Prices:**

The prices quoted will be Firm and in Indian Rupees only.

7. **Taxes:**

GST is applicable as per rules in vogue. The unit rate quoted in the price schedule shall be **exclusive of GST**.

8. **Statutory Variations:**

Any variation up or down in statutory levy or new levies introduced after 'Tender Calling Date' under this specification will be to the account of TSTRANSCO. In cases where delivery schedule is not adhered to by the supplier and there are upwards variation / revision after the agreed delivered date the supplier will bear the impact of such levies and if there is downward variation / revision the TSTRANSCO will be given credit to that extent. For variation beyond scheduled completion period the payment of taxes shall be limited to the tax rates applicable within the scheduled completion period.

9. **Bid Security:**

- 9.1 The Bidder shall furnish, as part of its bid, a **Bid Security of 2%** of quoted value in the form of a crossed demand draft (DD) /Pay Order drawn on any schedule bank accepted by TSTRANSCO in favour of the **Pay Officer, TSTRANSCO** and payable at Hyderabad.
- 9.2 Alternatively, the bidders may furnish a Bank Guarantee as per the proforma attached(Annexure-B).
- 9.3 Bid security will be forfeited if the bidder withdraws the bid or alter prices during the bid validity and do not accept the correction of arithmetical errors.

- 9.4 In case of the successful Bidder, the Bid security will be forfeited if the bidder fails to sign the contract or furnish performance security.
- 9.5 Unsuccessful Bidders' Bid Security will be returned as early as possible, but not later than Thirty (30) days after the expiration of the period of bid validity prescribed by the TSTRANSCO.
- 9.6 The successful Bidder's Bid Security will be returned after issuing the Contract award letter.
10. **Period of Validity of Bids:**
- 10.1 Bids shall remain valid for the period of Thirty (30) days from the date of bid opening prescribed by the TSTRANSCO. A bid valid for a shorter period will be rejected.
- 10.2 The TSTRANSCO may solicit the bidder's consent to extension of the period of validity. The Bid Security provided shall also be suitably extended. A Bidder may refuse the request without forfeiting its Bid Security.
11. **Opening of Bids by the TSTRANSCO:**
- The bids will be opened in the Chief Engineer's chambers (Room No.421-'A' Block) at the time and date mentioned.
12. **TSTRANSCO's Right to Vary Quantities under AMC at Time of Award:**
- 12.1 The TSTRANSCO reserves the right at the time of contract award to increase or decrease the quantity and services (by $\pm 25\%$) or delete some of the equipment originally specified in the Schedule of equipment to be maintained without any change in unit price or other terms and conditions.
- 12.2 The TSTRANSCO reserves the right to vary the quantity under AMC by +/- 25% during the execution of the contract.
13. **TSTRANSCO's Right to Accept Any Bid and to Reject any or All Bids:**
- 13.1 The TSTRANSCO reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without any obligation to inform the affected bidder or Bidders.
- 13.2 The bidders may kindly note that if the price quoted is found to be not reasonable/viable for extending quality service for the execution of the Contract, TSTransco may reject the bid.

14. **Deviations:**

Any deviations mentioned elsewhere in the tender document, except under Schedule of Deviations attached, will not be considered.

15. **Award Criteria:**

The TSTRANSCO will award the Contract to the successful bidder whose bid has determined to be substantially responsive. However, it is not binding on TSTRANSCO to accept the lowest or any other Bid.

16. **Notification of Award:**

The TSTRANSCO will notify the Successful Bidder in writing that its bid has been accepted.

17. **Signing of Contract:**

Within 30(Thirty) days of receipt of notification of award of Contract, the successful Bidder will sign the Contract. Failure to comply with this stipulation will entail cancellation of the Contract besides forfeiture of the bid security.

18. **Performance Security:**

18.1 Within Fifteen (15) days of receipt of the notification of Contract award, the successful Bidder shall furnish to the TSTRANSCO the performance security for an **amount 5% of the contract value** for proper fulfillment of the Contract, which will include the warranty period, and completion of performance obligations including Warranty obligations. The Performance Security will cover 60 days beyond the date of completion of performance obligations including Warranty obligations.

18.2 In the event of any correction of defects in service or replacement of defective material during the warranty period, the warranty for the corrected / replaced material shall be extended to a further period of 3 months and the Performance Bank Guarantee for proportionate value shall be extended 60 days over and above the extended warranty period.

18.3 The proceeds of the performance security will be payable to the TSTRANSCO as compensation for any loss resulting from the Service Provider's failure to complete its obligations under the Contract.

18.4 The performance security will be...

- (i) A Bank guarantee (BG) issued by any Nationalized/scheduled banks can be accepted by the TSTRANSCO. BG format is provided in the bidding documents.

- (ii) A banker's cheque or crossed DD or Pay Order payable at the Head quarter of the TSTRANSCO in favour of **Pay Officer, TSTRANSCO** drawn on any Nationalized/scheduled bank accepted by the TSTRANSCO.

- 18.5 The performance security will be returned by the TSTRANSCO to the Service Provider not later than sixty (60) days after the expiry date.

Failure of the successful Bidder to comply with the above **requirement will entail cancellation of the award and forfeiture of** the Bid Security.

19. Income Tax:

- 19.1 Income tax will be deducted at source as applicable from time to time.

20. Payment:

- 20.1 The 100% payment for satisfactory services provided in **each quarter (i.e Quarter equals to 3 months in a year)** of the year on prorated basis, will be made within 30 days after the date of completion of quarter of the year on receipt of bills in Triplicate by the Chief Engineer/IT after the services. The Pay Officer, TSTRANSCO will arrange payment within 30 days after receipt of invoices.
- 20.2 The 100% payment mentioned above is subject to submission of performance security by the Service Provider.
- 20.3 If the Service Provider has received any over payments by mistake or if any amounts are due to TSTRANSCO for any other reason, when it is not possible to recover such amounts under the Contract resulting out of this specification, the TSTRANSCO reserves the right to collect the same from any other amount and / or Bank Guarantees given by the Company due to or with the TSTRANSCO.
- 20.4 When the Service Provider does not fulfill his obligations in replacing / rectifying etc. of the damaged / defective equipment in part or whole, promptly to the satisfaction of the TSTRANSCO Officers, the TSTRANSCO reserves the right not to accept the subsequent bills made by the Service Provider and only the Service Provider will be responsible for any damages occurring to the equipment during maintenance.

21. Documents Submission:

- 21.1 The following documents Constituting the Bid **are to be submitted** by the bidder:
- 21.2 DD / Pay Order for 2% of quoted value towards the Bid security.
- 21.3 The documents supporting the qualification requirements as specified in

section of qualification requirements.

- 21.4 Filled and signed Bid form and Price Schedule as per the format provided in this tender document.
- 21.5 The Schedule of Deviations.
- 21.6 The statement on Details.

22. Corrupt or Fraudulent Practices:

- 22.1 "Corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the Contract execution, and
- 22.2 "Fraudulent practice" means a misrepresentation of facts in order to influence the execution of a Contract to the detriment of the TSTRANSCO, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the TSTRANSCO of the benefits of free and open competition.
- 22.3 TSTRANSCO will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
- 22.4 TSTRANSCO will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a Contract if it at anytime determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a contract.

23. Places / Locations:

- 23.1 The location where services are required by the TSTRANSCO is at TSTRANSCO/Vidyut Soudha, Khairatabad, Hyderabad. The place of usage may be changed to suit the needs of TSTRANSCO.

24. Assignment:

- 24.1 The Service Provider will not assign, in whole or in part, its obligations to perform under this Contract, except with the TSTRANSCO's prior written consent.

25. Delays in Service Provider's Performance:

- 25.1 Rectification of the equipment will be made by the Service provider in accordance with the time schedule prescribed by the TSTRANSCO in Technical Specification and Schedule of Requirements.
- 25.2 If at any time during performance of the Contract, the Service Provider should encounter conditions impeding timely attending to the problem of

the equipment, the Service Provider will promptly notify the TSTRANSCO

in writing of the fact of the delay, its likely duration and its cause(s). Soon after receipt of the Service Provider's notice, the TSTRANSCO will evaluate the situation and may at its discretion extend the Service Provider's time for performance, with or without liquidated damages, in which case the extension will be ratified by the parties by amendment of the Contract.

- 25.3 Except as provided under force majeure clause a delay by the Service Provider in the performance of its delivery obligations will render the Service Provider liable to the imposition of liquidated damages unless an extension of time is agreed upon without the application of liquidated damages.

26. Penalty for delay in service:

- 26.1 The time for and the dates for delivery mentioned in the Contract will be deemed to be the essence of the Contract. Subject to force majeure Clause, if the Service Provider fails to deliver the services within the period(s) specified in the Contract, the TSTRANSCO will, without prejudice to its other remedies under the Contract, will levy penalties as mentioned in the Technical specification enclosed. However, all the penalties indicated are at the discretion of the chief Engineer/IT/TSTRANSCO.

27. Termination for Default:

- 27.1 The TSTRANSCO, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Service Provider, may terminate this Contract in whole or in part:
- i. If the Service Provider fails to commence the AMC within the period(s) specified in the Contract, or within any extension thereof granted by the TSTRANSCO.
 - ii. If the Service Provider fails to perform any other obligation(s) under the Contract.
 - iii. If the Service Provider, in the judgment of the TSTRANSCO has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

27.2 In the event the TSTRANSCO terminates the Contract in whole or in part, the TSTRANSCO may arrange alternate, upon such terms and in such manner, as it deems appropriate, Materials or services similar to those undelivered, and the Service Provider will be liable to the TSTRANSCO for any excess costs for such similar or Services. However, the Service Provider will continue performance of the Contract to the extent not terminated.

28. Termination for Insolvency:

28.1 The TSTRANSCO may at any time terminate the Contract by giving written notice to the Service Provider if the Service Provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Service Provider, provided that such termination will not prejudice or not affect any right of action or remedy, which has accrued or will accrue thereafter to the TSTRANSCO.

29. Termination for Convenience:

29.1 The TSTRANSCO, by written notice sent to the Service Provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination will specify the termination is for the TSTRANSCO's convenience, the extent to which performance of the Service Provider under the Contract is terminated, and date upon which termination becomes effective.

30. Force Majeure:

30.1 The Service provider shall not be liable for forfeiture of its performance security, penalty for late delivery or termination for default if and to the extent that it's delay in performance or other failure to perform it's obligations under the Contract is the result of an event of Force Majeure.

30.2 For purposes of this clause, "Force Majeure" means an event beyond the control of the Service provider and not involving the Service provider's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

30.3 If a Force Majeure situation arises, the service provider shall promptly notify the TSTRANSCO in writing of such condition and the cause thereof. Unless otherwise directed by the TSTRANSCO in writing, the Service provider shall continue to perform its obligations under the Contract as far as is reasonably practice, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

31. Period of Contract:

- 31.1 The AMC will be initially awarded for a period of one year (ie., from 01.04.2019 to 31.03.2020) and may be further extended for another year in accordance with the requirement of TSTRANSCO with the same terms and conditions and same rates of the specification based on the performance of the service provider. However, the decision of TSTRANSCO will be final in this regard.

32. Inspection:

- 32.1 The Divisional Engineer/ERP will review the performance of the Service Provider and may suggest any modifications/improvements required for the work.

33. Jurisdiction:

- 33.1 All and any disputes or differences arising out of or touching this contract will be decided by the Court or Tribunals situated in TSTRANSCO's Headquarters only. No suit or other legal proceedings will be instituted elsewhere.

34. Notices:

- 34.1 Any notice given by one party to the other pursuant to this Contract will be sent to the other party in writing or by fax confirmed in writing to the other party's address. A notice will be effective when delivered or on the notice's effective date, whichever is later.

35. Deemed Acceptance:

- 35.1 If any bidder is silent in respect of any clause in the specification, it is construed that the bidder has accepted for that clause.

SECTION-II
TECHNICAL SPECIFICATION AND SCHEDULE OF REQUIREMENTS

1. The scope of the work covers Comprehensive Annual Maintenance for hardware and software of Servers, Computers, Laptops, Printers, UPS and Projectors and allied equipment etc., pertaining to Transmission Corporation of Telangana Limited (TSTRANSCO). The scope covers preventive periodical maintenance and repairing/rectification and replacement of the parts by maintaining sufficient stock of spares for immediate rectification of defective, installation/updation of software etc. The firm shall maintain all the equipment as per manufacturers guidelines. All the required tools and necessary items for maintenance works shall be provided by the successful bidder himself.
2. The successful bidder should post **three (3 Nos)** qualified and certified resident Service persons on full time basis in TSTRANSCO at Vidyut Soudha, Hyderabad on all working days and also on holidays, if necessary, as directed by Divisional Engineer/ERP/TSTransco. Among the three Service Persons, One must be graduate with IT equipment repair and maintenance knowledge and two shall be diploma/trained with the IT equipment repair and maintenance knowledge.

The Service persons shall attend all the maintenance works promptly to the satisfaction of the end user. The successful bidder shall ensure compliance to any statutory obligations that arise under Labour Act, insurance cover to the resident engineers etc.

Personnel with insufficient knowledge will not be entertained. Credentials of the resident engineers deputed shall be furnished.

3. The Service persons of the successful bidder shall report for duty one hour before the working hours and should remain in office till all the Directors leave the office and till closing of all the sections. Any indiscipline will be viewed seriously.

Attendance for all the engineers will be reviewed by TSTRANSCO. Suitable substitute has to be arranged in case any Service person remains absent or leave. If any service person is absent and no substitute is provided Rs.300/- per day will be deducted. One person from Service Provider's office shall be identified as a single point of contact, by the successful bidder for communication at any time, during the Contract, other than the deputed service person.

4. The three Service Persons of the successful bidder shall be stationed at Vidyut Soudha on all days. The maintenance Service Persons shall attend the works accordingly as and when necessitated and as may be decided by TSTRANSCO(including holidays if necessary). They will attend to maintenance works and help the staff beyond office hours also, if necessary, for which no extra payment will be paid. Suitable substitute has to be arranged in case any Service Persons remains absent or leave. The firm should maintain Attendance register, complaints register at Vidyut Soudha.

Minor Repairs :

- a) The maintenance Service Persons shall rectify the problem within four hours promptly at the location of the equipment. In case, minor repairs / rectification of defective equipment is needed, the equipment may be collected with a call report copy to the end user duly keeping suitable stand- by equipment, to avoid hampering of office work and the same may be repaired at Vidyut Soudha and shall be returned to the end user within **24 hours**. A daily report on the complaints attended during the previous day is to be furnished to the designated officer in TSTRANSCO, in the First hour of everyday as per the prescribed proforma.

Major Repairs :

- b) In the event of major repairs necessitating transport of equipment to successful bidders service centre, the same shall be arranged by the successful bidder at their own risk and cost till the equipment is repaired and reinstalled at TSTRANSCO premises in working order. Meanwhile same or higher specification equipment shall be provided as a stand by equipment to avoid hampering of office work. Such cases, repairing / rectification of defective equipment shall be completed within **Four days**. Any delay after **Four days** the status should be intimated to TSTRANSCO. If it is non repairable due to nonavailability of spares etc., detailing the difficulties for the rectifications to the equipment is to be returned in **one week**. As such the equipment shall be returned within 1 week. Failing to return the equipment within 1 week, a penalty of Rs.100.00 per equipment per Day will be deducted.
- c) Any equipment damage caused due to **regular wear &tear will not be considered as physical damages.**

Preventive periodical maintenance shall be done once in 2 months for all the equipment covered under AMC. The preventive maintenance includes a) Testing of all Hardware &Software

functions of each PC, Printer and other related equipment.

b) Conducting standard maintenance procedures such as checking the healthiness of the equipment, dust cleaning, inspection of RAMs, removal of junk files and unwanted software, virus scan etc.

c) Advising the users on proper, safe & efficient usage of equipment. The consolidated reports of each month are to be submitted to the Divisional Engineer/ERP concerned in the first week of next month without fail, failing which Rs.1000/- will be deducted in the next quarter. The preventive periodical maintenance acknowledged by the end users are to be maintained by the successful bidder. All the problems identified during the said preventive maintenance shall be rectified within ten days of identification and status on the same shall also be included in the next report

5. The following items are treated as consumables / accessories and are not covered under the scope of maintenance works:

- a) For LaserJet Printers/Network Laserjet : Toner Cartridges.
- b) For Laptops: Battery, Adaptors
- c) For Projectors: Lamp
- d) UPS : Batteries

The material required other than those mentioned above are to be replaced by the successful bidder at free of cost during the annual maintenance period for rectification of the equipment.

The successful bidder shall maintain new spares such as Motherboards, RAMs, Hard Disks, SMPS, pressure rollers, pickup rollers, Teflon sheets etc. in Vidyut Soudha premises as required to ensure minimum downtime of the equipment. The concerned officer of TSTransco may inspect/ verify the same at any time. Also the material utilized by the Service Provider must be of same specification confining to genuine parts of branded make. All the parts replaced by the successful bidder will be the property of TSTRANSCO.

The successful bidder shall arrange 10 Nos. Keyboards and 20 Nos. Mouses **new, branded** make such as Dell, HP, Logitech, Microsoft etc during first week of every month to TSTransco without fail for replacement, failing which an amount of Rs.500 per month will be deducted. However, the successful bidder should replace any additional keyboards or mouse as per the actual requirement every month. All the old replaced parts will be the property of TSTransco.

The service provider shall provide software support for the Computer and other equipment which are under warranty and also the new equipment added during the AMC period. The service provider has to lodge the complaint in respect of equipment under warranty with the respective supplier and to coordinate for rectification of the problem.

On expiry of warranty, all such equipment will automatically become part of the AMC without any extra cost.

The list of equipment under warranty is detailed in Annexure-II.

Any other maintenance work to be undertaken related to the computer/peripherals.

The approximate list of equipment to be covered under annual maintenance and other services to be provided is mentioned below:

(a) Annexure-I:

S.No	Description of the equipment	Quantity
	<u>Desktops</u>	
	<u>CPUs</u>	
1	i7	8
2	i5	16
3	i3	208
4	Core2 Duo	113
5	Pentium/Dual Core Pentium R	2
6	Intel Celeron	1
	Sub-Total:	375
	Monitors	
1	CRT	16
2	LCD/LED	359
	Sub-Total:	375

	<u>Printers</u>	
	<u>LaserJet</u>	
1	HP LJ P 1007	41
2	HP LJ P 1008	12
3	HP LJ P1010 /1010 PLUS	8
4	HP LJ P 1020 /1020 Plus	40
5	HP LJ P1606dn	2
6	Xerox phaser3117	11
7	Canon LBP 3108B	12
8	HP LJ 1200	1
9	Canon LBP 6018B	5
10	Samsung ML 2161	6
11	Canon LBP 2900B	4
12	Samsung Pro xpress 3320nd	42
13	Samsung pro xpress 2830nd	66
14	Brother Make, Model: MFC L2701dw	1
15	HP LJ P1108	1
	Sub-Total	252
	<u>Deskjet printers</u>	
1	HP Deskjet Ink Advantage 4645	3
2	HP DJ Advantage 3635	1
3	HP DJ Ink advantage 4535 Printer	1
	Sub-Total	5
	<u>Color /Color Multi Function printers</u>	
1	HP LJ Pro M252 DW Printer	1
2	HP Color LJ Pro MFP M 177 FW printer	2
3	HP LJ Pro 500 MFP M570DW	3

4	HP CP 1525N	1
5	HP Colour LJ Pro MFP M377 dw	1
6	HP LJ Colour M254 dw	1
	Sub Total	9
	<u>Multifunction Printers</u>	
1	Canon MF226DN	1
2	Canon Image Class MF4750	1
3	Canon Image Class MF 246 dn	2
4	Canon Image Class MF 232 DW	1
5	Canon Image Class LBP 6230 dn	1
6	HP LJ M 1136MFP	2
7	HP LJ 1536 dnt MFP	2
8	HP LJ M128Fn	1
9	HP LJ MFP M227 fdn	2
10	HP LJPro MFP M226 dn	2
11	HP LJ Pro MFP M435	1
	Sub-Total:	16
	<u>Scanners</u>	
1	HPScanjet G200	2
	Sub-Total:	2
	<u>Laptops</u>	
1	Sony Laptop (VAIO)	1
2	HP Pro Book 440 Laptop	4
3	IBM Thinkpads	2
4	Lenovo Think Pad X 250	1
5	HP Probook s -series	1
6	Sony Model: PCG 71312w	1

7	Sony Vaio E-series	1
8	HP Probook 4520s	1
9	Acer Travel mate P246 - ML Laptop	2
10	DELL Inspiron 3567 - Laptop	2
11	ACER Tmp-259-M - Laptop	5
12	ACER Laptop ES-573 Series	1
13	DELL VOSTRO 355B	2
	Sub Total	24
	<u>Projectors</u>	
1	NEC VT480	1
2	Epson EB-1965 Wi-fi Dongle Projector	1
3	Sanyo Make,Model:PLC XU 355A	1
	Sub Total	3
	<u>UPS</u>	
1	Numeric/Emerson/Intex Make 0.6KVA,240V	21
2	5 KVA, UPS, Kirloskar Nano - AT,Input Voltage 300v,Battery Voltage -200V	1
3	10 KVA UPS, RC ALLTECH,360V	1
	Sub Total	23
	<u>Servers</u>	
1	Sun Fire V-210 System:Sun ultra Spark III I CPU Processor-2 @1.34 MHZ,L2 CACHE-1 MB processor,HDD-2*73 GB SCSI 10000 RPM, 2 GB RAM SI.No.FM62420029	1
	Sub Total	1

The list of equipment under warranty are as follows:

b) Annexure-II:

S.No	Description of the equipment	Quantity in Nos.	Probable warranty expiry time
1	HP i3 Desktops, 7th Gen	2	May 2021
2	Acer Travel mate P259 - ML Laptop	5	Nov,2019
3	DELL Lattitude 3490 - Laptop	2	Sep,2021
4	HP Pro book 440 G3 Laptop	1	January,2020

The Abstract of equipment available at Vidyut Soudha/ Hyderabad:

c) Annexure-III:

Sl.No	Description of the equipment	Quantity in Nos.
1	Desktops/Laptops	399
2	Printers/Scanners/MFP	284
3	UPS	23
4	Projectors	3
5	Server	1

Price Schedule

S.No	Description of the equipment	Quantity	Price per each quarter in Rs.	GST in Rs. (E) = (D) X GST %	Total price per each quarter including taxes in Rs.	Grand Total price per Annum including taxes in Rs.
(A)	(B)	(C)	(D)	(E)	(F)	(G)=(F) X 4
1	Comprehensive AMC charges for all the computer equipment and peripherals available at Vidyut Soudha, Hyderabad	LS				

HSN/SAC Code:

Note: The Price in column (D) Quoted shall be for each quarter (i.e for each 3 months in a year).

Grand Total Price per Annum including taxes in words:

Sd/-

Chief Engineer
Information Technology

ANNEXURE - A
PERFORMANCE SECURITY FORM

To: TSTRANSCO

WHEREAS.....(Name of Service provider)

(hereinafter called "the Supplier") has undertaken, in pursuance of Contract No.....dated.....2019... to supply. (Description of Materials / equipment and Services)

(hereinafter called "the Contract").

AND WHEREAS it has been stipulated by TSTRANSCO in the said Contract that the(name of the Service Provider) will furnish with a Bank Guarantee by a Nationalized/Scheduled Bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract.

AND WHEREAS(name of the Service Provider) has agreed to give the TSTRANSCO a Guarantee:

THEREFORE(name of the Bank) hereby affirm that we are Guarantors and responsible to TSTRANSCO, on behalf of the.....(name of the Service provider), up to a total of..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring(name of the Service provider) to be in default under the Contract and without cavil or argument, any sum or sums within the limit of..... (Amount of Guarantee) as aforesaid, without TSTRANSCO to prove or to show grounds or reasons for demand or the sum specified therein.

This guarantee is valid until the day of.2019 .

Signature and Seal of Guarantors

.....

Date.2019 .

.....

.....

Address:.....

.....

.....

NOTE:

This shall be executed on a Rs.100/- Non-judicial stamp paper by any
Nationalized/Scheduled Bank

ANNEXURE - B

DETAILS TO BE FURNISHED BY THE SERVICE PROVIDER

1	Specification No.	:	
2	Whether Bid Security is paid	:	
3	Whether willing to furnish Performance Security @ 5% of contract value, if order is placed	:	
4	Whether Prices are Variable / Firm	:	
5	Whether any other tax payable. If so, give details and state whether the same is included / not included.	:	
6	State whether TSTRANSCO terms of payment are accepted.	:	
7	Whether 30 days bid validity is offered	:	
8	Whether any orders executed for TSTRANSCO or other government agencies previously. (Please give details)	:	
9	Whether details of 3 years experience enclosed.	:	

ANNEXURE-C

SCHEDULE OF DEVIATIONS

(i) TECHNICAL

Sl. No.	Requirements / Equipment	Specification Clause No.	Deviations	Remarks

It is hereby confirmed that except for deviations mentioned above, the offer conforms to all the other features specified in Technical Specification Section II of this Bid Document

Place:

Signature of the Bidder:

Date:

Name:

Business address:

(ii) COMMERCIAL

Sl. No.	Requirements / Equipment	Specification Clause No.	Deviations	Remarks

It is hereby confirmed that except for deviations mentioned above, the offer conforms to all the other features specified in Commercial Specification Section I of this Bid Document.

Place:

Signature of the Bidder:

Date:

Name:

Business address: